

# Application for a Sterling (CHAPS) Transfer



To help avoid processing delays please complete in UPPERCASE.  
All Fields within this form are MANDATORY

## 1. Applicant's details

Name	<input type="text"/>	
Address	<input type="text"/>	
	<input type="text"/>	
	<input type="text"/>	
Branch Sort Code	<input type="text" value="98"/>	Account Number (to be debited) <input type="text"/>

## 2. Payment details

Amount (GBP)	<input type="text"/>
Amount in words	<input type="text"/>
Date to be actioned (dd/mm/yy) (Please allow time for posting)	<input type="text"/>

## 3. Beneficiary details

Beneficiary's Account No. or IBAN	<input type="text"/>
Beneficiary's Name	<input type="text"/>
Beneficiary's Address	<input type="text"/>
	<input type="text"/>
Beneficiary's Bank Sort Code or BIC	<input type="text"/>
Beneficiary's Bank Name	<input type="text"/>
Beneficiary's Bank Address	<input type="text"/>
	<input type="text"/>

## Authorisation

Signed in accordance with my/our customer Account Opening Form/Bank Account Mandate/Joint Account Mandate. I/We have read and agreed to be bound by the Terms and Conditions and consent to the use of my/our personal data for the purpose of carrying out the instruction. I/We acknowledge that in order to make this payment my/our personal information such as my/our name and address may be transmitted with the payment.

For and on behalf of:

**Signature**

<input type="text"/>	<input type="text"/>
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## For Bank Use Only

1st ISV Number	<input type="text"/>	Signal No:	<input type="text"/>
2nd ISV Number	<input type="text"/>	Signature:	_____

Ulster Bank Limited. Registered Number: R733 Northern Ireland.  
Registered Office: 11-16 Donegall Square East, Belfast BT1 5UB.



Authorised and regulated by the Financial Services Authority.  
Calls may be recorded.

## Terms and Conditions

**Please read the Terms and Conditions carefully. These Terms and Conditions explain the Account Holder's rights and responsibilities and those of the Bank in respect of the Bank sending a payment on your behalf. Nothing in these Terms and Conditions affects the operation of the Account Holder's account(s) with the Bank which is governed by separate Terms and Conditions which shall prevail in the event of a dispute between the two.**

1. In these Terms and Conditions, the following words and expressions shall have the following meanings:

**'Account Holder'** means the association, company, individual, partnership, society or sole trader requesting a payment to be made by the Bank indicated by the account holder in the Payment Application Form and any reference to Applicant in this form shall be taken to have the same meaning as Account Holder;

**'Agent's Charges'** are the charges levied by the other financial institutions involved in the Payment. Ulster Bank Ireland Ltd has no control over these;

**'Bank'** means Ulster Bank Ltd;

**'Beneficiary'** means the intended payee of, and as stated on, the Payment;

**'BIC'** means the international recognised Bank Identifier code;

**'IBAN'** is the International Bank Account Number that is used to identify the Beneficiary's account;

**'Payment'** means the international payment to be made on behalf of the Account Holder as indicated by the Account Holder in the Payment Application Form;

**'Swift'** means the Society for Worldwide Interbank Financial Telecommunications.

2. The Bank's responsibility – reasonable care will be exercised by the staff of the Bank. Should such care not be exercised then, subject and without prejudice to the limits on the liability of the Bank pursuant to Clause 4, the Bank will be responsible for any loss of a kind that would ordinarily be expected to occur. This includes interest but not loss of contracts or profits or other indirect or consequential loss.

3. The Account Holder is responsible for the accuracy of the Payment instructions, including the Beneficiary's account number/IBAN, full name and address and Beneficiary's Bank's BIC. If this information is not provided, or is incorrect, incomplete or illegible, the Bank reserves the right to return the payment. Payments in euro in favour of beneficiaries in the EU/EEA countries plus Switzerland which do not contain the IBAN of the Beneficiary and the BIC of the Beneficiary's Bank or which contain an incorrect or incomplete IBAN and BIC will not be processed and will be returned. The Bank shall not be liable for any loss occasioned by the Account Holder as a result of this failure to provide accurate Payment instructions. In the event that a currency payment is returned to us by the receiving bank, the funds will be credited to the account from which the payment was made. If this is in a different currency to the currency of the payment, the returned funds will be converted at the exchange rate applicable on the day they are credited to the account. This may mean that the credit to the account is of greater or lesser value than the original debit.

4. The Bank does not accept liability for any delay in transit or for any failure in the payment reaching the intended Beneficiary's account, unless such delay or failure is caused by the negligence of the Bank. The liability of the Bank under this Clause 4 shall be limited to that provided for in Clause 2. Notwithstanding any other provision of these Terms and Conditions, the Bank shall have no liability for, and may delay or refuse to process or proceed with processing any payment, without giving notice or reason to the sender or the beneficiary if:

- (i) in its opinion it is prudent to do so in the interest of crime prevention or following advice from any governmental or regulatory (in each case either domestic or international) authority; or
- (ii) such delay or refusal is a consequence of the checks carried out as part of the proper operation of the Bank's payment processing systems.

5. Unless otherwise agreed, in the case of a foreign exchange transaction, the rate of exchange applied to the Payment will be that used by the Bank on the date of processing. Therefore, unless a specific pre-agreed rate and reference are quoted, foreign currency transfers will be converted at the Bank's prevailing rate at the time the transaction is processed by the Bank.

6. Unless otherwise agreed, charges to be paid by the Account Holder will be debited to the account from which the Payment is being made. Please refer to Clause 8.

7. In order to make this payment through the banking payments system, the Bank may require to transfer relevant personal information to third parties. This may mean that such personal information will be transferred to countries which do not provide the same level of protection for your personal information as Northern Ireland. By giving this instruction (signing this form) you agree to this and you are authorised to instruct the Bank to transfer personal information relating to other individuals named. Information transferred to these third parties may subsequently be accessed and used by law enforcement agencies and other authorities to prevent and detect crime and comply with legal obligations.

8. For details of amounts we will charge you for sending payments on your behalf, please refer to 'Schedule of Services – Payment & International Banking Charges' available from branches, your Relationship Manager or from [www.ulsterbank.co.uk](http://www.ulsterbank.co.uk). If there are any changes to these charges, we will give you at least 30 days' notice.

9. If you are not satisfied with any of Ulster Bank's products or services we have a complaint handling procedure that you can use to resolve such matters. A leaflet giving details of the procedure can be obtained from any of our branches or by telephoning the Bank. The Bank is a member of The Financial Ombudsman Service. If you are still not satisfied after following the Bank's procedures, you can ask the Ombudsman to review the complaint. You can find out more about The Financial Ombudsman Service in a leaflet available from any branch. Alternatively you can write to Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR or telephone 0800 015 4422.