

Direct Debit Originators

To assist you with the Switcher process we have summarised for reference a list of the most common companies / organisations you may need to contact with your new account details.

Provider	Customer Service Number	Online / Email Support	Website	Sample Customer DD Reference Number to Quote	OIN / Creditor ID
Telecoms / Media					
Eir	1905 mobile / 1901 broadband	Online chat support on website	www.eir.ie	R6E00123456	IE37SDD300454
Sky Talk & Broadband	0818 762 917	Online chat support on website	www.sky.com	MRSPAB1234xxxx	IE23ZZZ301870
Three Ireland	1913	Online chat support on website	www.three.ie	82161234567	IE33ZZZ304503
Virgin Media Ireland	1908	Online chat support on website	www.virginmedia.ie	12345678-1-123	IE42SDD992847
Vodafone	1907	Online chat support on website	www.vodafone.ie	VFIE000132 xxxxxxxxx	IE57ZZZ301646
Insurance & Health					
Allianz Insurance	01 448 4848	Online chat support on website	www.allianz.ie	KYCBR711567612 345615	IE48ZZZ305591
Aviva Insurance	1800 332 211	Online chat support on website	www.aviva.ie	U1234567/001	IE34SDD300120
Axa Insurance	0818 7365 24	Online chat support on website	www.axa.ie	220841234-01	IE92ZZZ301210
Irish Life	01 7041010	customerservice@irishlife.ie	www.irishlife.ie	NJ24ZQXG4321xx	IE30ZZZ303587
Laya Life	021 202 2000	Info@layahealthcare.ie	www.layahealthcare.ie	4101234500	IE07ZZZ360455

New Ireland Assurance	01 523 9810	Info@newireland.ie	www.newireland.ie	50812345/0000	IE30ZZZ999368
Royal London	01 4293333	service@royallondon.ie	www.royallondon.com	123456789-001	IE22SDD990491
Standard Life	1890 252 222	customerservice@standardlife.ie	www.standardlife.ie	F1234567A	IE67ZZZ991524
VHI	056 444 4444	info@vhi.ie	www.vhi.ie	952551234	IE46SDD300001
Zurich	0818 400 700	customerservices@zurich.com	www.zurich.ie	12345600002	IE61ZZZ30013
Energy					
Board Gais	01 6110101	Online chat support on website	www.bordgaisenergy.ie	9746 XXXXXX	IE43SDD300249
Electric Ireland	1800 372 372	service@electricireland.ie	www.electricireland.ie	123456	IE91SDD992838
Energia	0818 405 405	Online chat support on website	www.energia.ie	5941234567	IE77ZZZ360068
SSE Airtricity	0818 812220	customerservice@sseairtricity.com	www.sseairtricity.com	12345678-87654321	IE27ZZZ302380
Finance					
Close Brothers (Motor finance)	01 647 0240	Online chat support on website	www.closemotorfinance.co.uk	IE68ZZZ3012345	IE55ZZZ300712
Lombard	1850 215 000	info@lombard.ie	www.lombard.ie	59910xxxx	IE60ZZZ999410
PayPal	01 7617395	Online chat support on website	www.paypal.com	5EKJ123U2U3U	LU96ZZZ000000 0000000000058
Ulster Bank - Credit cards	0818 210 260	Ask Cora support on website	www.ulsterbank.ie	00001234567A	IE24ZZZ300979
Ulster Bank - Mortgages	0818 210 275	Ask Cora support on website	www.ulsterbank.ie	50920412345 / 654321	IE61ZZZ304775
Other frequent Originators					
An Post TV Licence	See site	See local offices on website for support	www.tvlicence.ie	TV123456789V1	IE48ZZZ300450

Eflow	0818 501050	info@eflow.ie	www.eflow.ie	<i>EFLOW123456</i>	IE29ZZZ305933
Greyhound recycling	01 4577777	info@greyhound.ie	www.greyhound.ie	<i>1694791234</i>	IE75ZZZ305299
Phone Watch	0818 753 753	Online chat support on website	www.phonewatch.ie	<i>UMR123456</i>	IE13SDD300498
Revenue Commissioners	See site	Online support instructions on website	www.revenue.ie	<i>C856123456</i>	IE81ZZZ300729

The information contained within this table is correct as at **17.11.21** and is provided to the best of our knowledge however these companies / organisations may change their contact details at any time. This table is intended to support you as a quick reference guide and we recommend you contact the company / organisation to seek their guidance on how to update your new account information.

How to find your Direct Debit information

You can find your full list of your Direct Debits on your Ulster Bank mobile app or on Anytime Internet Banking. If you do not bank online the Direct Debit details will be listed within the transaction sections of your bank statements. If you need further support finding this information, please contact our dedicated service team on **0818210260** or alternatively visit your local branch.

Tips – Switching Direct Debits

- You will find the company / organisation contact information and your service account details on your most recent bill or correspondence from them. It is recommended that you use the information from this source in the first instance. When updating your new account details with your Direct Debit originators you will need to have your new current account information i.e. IBAN & BIC to hand.
- If you need your next Direct Debit payment to be paid from your new current account, it is recommended that the switch notification is provided to the company / organisation at least **14** days in advance of the monthly Direct Debit date. This notice period timeline may vary across companies / organisations.
- If you are switching your account through your new provider, it is recommended that you also contact your Direct Debit originators located within the Republic of Ireland with your new account number to ensure that your account details are updated & changed on time.